

New Hampshire Metrology Laboratory

*Help us improve!*

Date: \_\_\_\_\_

	0 Poor	1 Fair	2 Good	3 Excellent
1 The laboratory personnel were easily reached, responsive, and courteous.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2 The calibration was performed in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3 The calibration report was clear and understandable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4 My items were returned to me adequately secured and packaged.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5 The cost of calibrations were appropriate to the value received.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6 How would you rate your overall satisfaction, with this order.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7 What is more important to you? (pick one)	<input type="radio"/> Calibration Cost		<input type="radio"/> Turnaround time	
8 Will you use the laboratory services in the future.	<input type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Maybe	
9 Comments / What additional services would you like to see provided? / What could be better?	_____ _____ _____ _____ _____			

(optional) Name \_\_\_\_\_

(optional) Company \_\_\_\_\_

(optional) Phone \_\_\_\_\_

(optional) Email \_\_\_\_\_

*Thank you!*